Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an affirmative reputation for building durable and dependable forklifts. They are known globally as a corporation who has a proud heritage and who maintains a standard of brilliance in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their promise of helping to build a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a maker of mining and construction equipment. Very quickly the company grew into an industry leader and was responsible for building Japan's first modern bull dozer and farm tractor.

Komatsu has grown into a international giant over the previous couple of decades due to their competence and strength in the field of logistics, mining, excavating and construction. By means of progressive designs and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded greatly. Utilizing their enhanced production features and modern design techniques, Komatsu has become renowned to fabricate the kind of durable and reliable forklift that customers across the globe have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the growing demand for its products in the North American marketplace. To improve costs and efficiencies, a modern plant was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Remaining one of the foremost suppliers and manufacturers of durable and modern lift trucks these days, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' needs globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied clients along with their North American clients.

After numerous years of establishing and retaining quality customer service rapport with clients, Komatsu Forklift recognizes that satisfying the needs of the customer is vital. Komatsu starts all original initiatives and product developments with the customer's input. By welcoming input and opinions, they are able to determine client needs and expectations then develop revolutionary designs and then manufacture to exceed Komatsu Engineering Principles. Assuring consumers that quality is premeditated from the start and continued through the production, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that every piece of equipment will endure in even the toughest applications and environments. Adherence to stringent engineering principles allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all factor in to superior lift truck products. Komatsu Engineering Standards translate the current and progressive expertise used in advanced mining and construction equipment into world class equipment.

The modern and efficient factory in Covington, Georgia is a full service plant. This state-of-the-art facility starts the manufacturing process with raw steel which is then welded, fabricated and primed. Once assembled and painted the forklifts are ready to leave the plant and enter the market. Maintaining quality control through the duration of the production process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as worthy as the individuals who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their dedicated dealer networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to provide the essential service required to keep customers' operations running fluently. Computerized, real-time access with next day transport from their highly automated distribution hub is another option. The on-line K-Link system assists sellers with on-line components management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class customers rely on Komatsu forklifts in their daily operations. So Komatsu focuses their attention on their national account customers permitting them to gain from a unique partnership that facilitates them customize their partnership in order to boost customer productivity and profits. Komatsu countrywide account customers have access to on-line components and operations support system and a inclusive fleet management program, offering the ability for Komatsu to be their total solution for any lift truck worries.

The well-organized and reliable staff members at Komatsu Forklift U.S.A., are committed to providing outstanding customer support whether it comes in the form of education, product sales, aftermarket support, and longterm maintenance. They want to make sure that the customer support offered will help their customers meet or exceed their company goals while establishing strong working partnerships in the process. Komatsu strives to be familiar with each of their customers' distinctive methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many community Komatsu forklift dealers to learn more about the several products and services available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of consumers world-wide depend on the Komatsu family of products each day.